

### INVESTOR GRIEVANCES ESCALATION MATRIX

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care/ Client Servicing	Tejal Vora	Great Oasis, 8th floor, Marol Industrial Area, MIDC Road - 21, Marol, Andheri (E), Mumbai - 400093	9920914444	<a href="mailto:letstalk@blinkx.in">letstalk@blinkx.in</a>
Head of Customer Care/ Client Servicing	Purvesh Mehta	Great Oasis, 8th floor, Marol Industrial Area, MIDC Road - 21, Marol, Andheri (E), Mumbai - 400093	9869380105	<a href="mailto:purvesh.mehta@blinkx.in">purvesh.mehta@blinkx.in</a>
Compliance Officer	Amar Agrawal	2nd Floor, B-Wing, Suashish IT Park, Plot No. 68E, Off Datta Pada Road, Opp. Tata Steel, Borivali(E), Mumbai - 400 066.	(022) 45057165	<a href="mailto:amar.agrawal@jmfl.com">amar.agrawal@jmfl.com</a>
Chief Executive Officer (CEO)	Nirav Gandhi / Dimplekumar Shah	5th Floor, Cnergy, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400025	(022) 67043131	<a href="mailto:nirav.gandhi@jmfl.com">nirav.gandhi@jmfl.com</a> -

Operational/Working hours: Monday to Friday - 9.00 am to 6:00 pm

In the absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in> or Exchange at:

<b>NSE</b>	<a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a>
<b>BSE</b>	<a href="https://bsecrecs.bseindia.com/ecomplaint/frminvestorHome.aspx">https://bsecrecs.bseindia.com/ecomplaint/frminvestorHome.aspx</a>
<b>MCX</b>	<a href="https://www.mcxindia.com/Investor-Services">https://www.mcxindia.com/Investor-Services</a>
<b>NCDEX</b>	<a href="https://ncdex.com/investor_complaint">https://ncdex.com/investor_complaint</a>
<b>CDSL</b>	<a href="https://www.cdslindia.com/footer/grievances.aspx">https://www.cdslindia.com/footer/grievances.aspx</a>
<b>NSDL</b>	<a href="https://www.epass.nsdl.com/complaints/websitecomplaints.aspx">https://www.epass.nsdl.com/complaints/websitecomplaints.aspx</a>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange/Depository portal.

For Primary Operations related Queries/Complaints: - [ig.distributions@jmfl.com](mailto:ig.distributions@jmfl.com) -  
[ifdhelpdesk@jmfl.com](mailto:ifdhelpdesk@jmfl.com) For Insurance related Queries /Complaints:  
[insure.helpdesk@jmfl.com](mailto:insure.helpdesk@jmfl.com)

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**Stock Broker** - INZ000195834 (NSE Membership No. 10548 | BSE Membership No. 325 | MCX Membership No. 56555 |  
NCDEX Membership No. 1282) | Depository Participant - IN-DP-541-2020 | PMS - INP000000621 | AMFI - ARN0002 |  
Investment Adviser - INA000012351 | Research Analyst - INH000001196 | IRDAI - Composite Corporate Agent CA0761 (valid  
till Jul 1, 2027)

**Corp. Office:** 5th Floor, Cnergy, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400 025. Tel.: (022) 6704 0404. Fax: (022)  
6704 3139

**Regd. Office:** 7th Floor, Cnergy, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400 025. Tel.: (022) 6630 3030. Fax: (022)  
6630 3223.

**Compliance officer:** Mr. Amar Agrawal | Tel.: (022) 4505 7165 | Email id: [amar.agrawal@jmfl.com](mailto:amar.agrawal@jmfl.com)